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Message: Database Problem

Database Problem

Carrie Hoelscher From **Date** Monday, February 27, 2017 11:04 AM

To Kraft, Emily

Cc

Journal Emily.kraft@oa.mo.gov

Recipients



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Hi Emily,

George at FWC said that when he enters new clients into the database they are not saving as assigned to Amanda Boberg, and he's having to go back in and reassign them to her. He said he's selecting her name as the employee when entering new client intakes. I know in the past few weeks others were experiencing this same problem and you had ITSD working to resolve the problem. Do you know if this issue was supposed to have been solved or if there's a fix, other than reassigning clients?

Thanks! Carrie Carrie Hoelscher A2A Program Manager



Email 1

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